

WEEKLY UPDATE

October 19, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 88 residents and 37 staff members test positive for COVID-19. At this time, we do not have any active cases.

As you know, we have been preparing to safely allow visitors at our facility and we are so excited to for you to see your loved ones. As we previously reported, there are many factors that determine when a facility can open up for visitors, up to and including our county's COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility. We are now a Phase I visitation facility, which means we are open for outdoor visits at this time. Outdoor visits, similar to video and window visits, will need to be scheduled. The outdoor visits will be held in the courtyard, which houses the putting green, and our staff will escort you to and from your designated visitation area. You will enter and exit through the door marked "**OUTDOOR VISITATION AREA**". Please remember to keep your mask on and social distance while you are waiting for your scheduled visit. There will be a total of three visits happening at the same time on the patio, so please be mindful of your voice volume and conversations. There will be a table between you and your loved one to ensure social distancing. 15 minutes into your visit, you will be informed that your time is almost up.

Below are some rules and guidelines you must follow for these visits to be successful and safe for everyone:

- ❖ To schedule an outdoor visit please email our Community Life Director, Theresa Jenkins, at Theresa.jenkins@fundlhc.com.
- ❖ Visitation Days and Times:
 - Monday, Tuesday, Thursday, Friday 8:30am – 4:30pm
 - Wednesday 8:30am – 6:30pm
 - Saturday and Sunday 10am -2pm
- ❖ Each visit will be limited to 20 minutes.
- ❖ Each time you visit, our staff will conduct a COVID-19 screening which includes taking your temperature and asking you a series of COVID-19 related questions.
- ❖ We **STRONGLY encourage** visitors to provide a negative covid19 test result within the last 14 days to support the facility in maintaining a negative status.
- ❖ **Visitors CANNOT bring food or drink to share with their loved ones.**
- ❖ **You must wear a mask AT ALL TIMES while at the facility and during your visit. Anyone seen removing their mask will be asked to leave.**
- ❖ **Please DO NOT hug or touch your loved one.**
- ❖ Upon entering the facility for your scheduled visit, please read and sign the *VISITOR COVID-19 WAIVER AND RELEASE OF LIABILITY*. You will also receive a packet of information regarding rules and practices.
- ❖ At this time **no one under the age of 18 is permitted to visit.**
- ❖ **Arrive 10 minutes prior to your scheduled visit to allow time for screening, signing in, and being escorted to your area. If you are late, your visit will need to be rescheduled. For safety reasons, we cannot allow a grace period at this time.**
- ❖ Your loved one **must have a negative COVID-19 test result** to have a scheduled outdoor visit.
- ❖ Facility staff will observe all visits to ensure they are being conducted safely.
- ❖ You must wear a name tag at all times during your visit, which we will provide.
- ❖ You may photograph **ONLY** your loved one with his/her consent.

Also, we are beginning visitation for Essential Caregivers who have been designated by the resident as someone who provides regular care and support to the resident. Each resident may have up to two (2) Essential Caregivers, but only one can visit at a time. Essential Caregiver visits will be limited in time depending on what our facility can safely accommodate. The visits will occur in designated areas which can be outdoors, in the resident's room or in any area of the facility that limits movement through the facility and interaction with other residents. If you have been designated as an Essential Caregiver, we will provide you with more specific procedures to ensure a safe visit with your loved one. If you wish to become an Essential Caregiver, please discuss this with your loved one or his/her legally responsible party and notify the facility.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact your loved one's guardian angel at 281-347-8200.

Sincerely,

Kelly Linker

Kelly Linker
Administrator

WEEKLY UPDATE

10/30/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 88 residents and 37 staff members test positive for COVID-19. At this time, we do not have any active cases.

We are now allowing indoor and outdoor visitations. All visitations require an appointment, which can be scheduled with our Community Life Director, Theresa Jenkins, and will be limited to a set amount of time. All visitors must be screened at the time of visit and pass the screening, wear a face mask at all times, maintain social distancing, remain in designated visiting area, be over the age of 18, and sign our "COVID-19 Visitor Waiver and Release of Liability" in addition to adhering to all rules and practices pertaining to visitations and infection control.

We are also allowing visitations for Essential Caregivers who have been designated by the resident as someone who provides regular care and support to the resident. Each resident may have up to two (2) Essential Caregivers, but only one can visit at a time. Essential Caregiver visits will be limited in time depending on what our facility can safely accommodate. The visits will occur in designated areas which can be outdoors, in the resident's room or in any area of the facility that limits movement through the facility and interaction with other residents. If you have been designated as an Essential Caregiver, we will provide you with more specific procedures to ensure a safe visit with your loved one. If you wish to become an Essential Caregiver, please discuss this with your loved one or his/her legally responsible party and notify the facility.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact your loved one's Guardian Angel directly at 281-347-8200.

Sincerely,

Kelly Linker

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