

WEEKLY UPDATE

10/30/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 88 residents and 37 staff members test positive for COVID-19. At this time, we do not have any active cases.

We are now allowing indoor and outdoor visitations. All visitations require an appointment, which can be scheduled with our Community Life Director, Theresa Jenkins, and will be limited to a set amount of time. All visitors must be screened at the time of visit and pass the screening, wear a face mask at all times, maintain social distancing, remain in designated visiting area, be over the age of 18, and sign our "COVID-19 Visitor Waiver and Release of Liability" in addition to adhering to all rules and practices pertaining to visitations and infection control.

We are also allowing visitations for Essential Caregivers who have been designated by the resident as someone who provides regular care and support to the resident. Each resident may have up to two (2) Essential Caregivers, but only one can visit at a time. Essential Caregiver visits will be limited in time depending on what our facility can safely accommodate. The visits will occur in designated areas which can be outdoors, in the resident's room or in any area of the facility that limits movement through the facility and interaction with other residents. If you have been designated as an Essential Caregiver, we will provide you with more specific procedures to ensure a safe visit with your loved one. If you wish to become an Essential Caregiver, please discuss this with your loved one or his/her legally responsible party and notify the facility.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact your loved one's Guardian Angel directly at 281-347-8200.

Sincerely,

Kelly Linker

Kelly Linker
Administrator