WEEKLY UPDATE AND NOTIFICATION OF NEW CASES

11/20/20

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 89 residents and 38 staff members test positive for COVID-19. On 11/12/20 we tested 82 residents and all of their results came back negative. Last week, on 11/13/20, we reported that one of our employees had tested positive for COVID-19 and therefore we were required to resume routine testing on residents in addition to staff. On 11/17/20 we conducted facility wide testing on 84 staff members and 82 residents. Unfortunately, out of the 166 that were tested, we did receive one positive resident result. The resident that tested positive has been placed on our COVID Positive Unit that we already had setup as a precautionary measure.

For now, there are no changes being made to our visitations. We will continue following CMS, CDC, and HHSC guidelines. If anything does change, we will notify you as to what those changes are.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 281-347-8200.

Sincerely,

Kelly Linker

Kelly Linker Administrator