WEEKLY UPDATE

12/5/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had <u>89</u> residents and <u>38</u> staff members test positive for COVID-19. We continue to conduct facility wide testing on our residents and staff members. We have not had any additional positive results at this time. We wanted to notify everyone that we have revised our visitation plans which became effective Friday December 04, 2020. These revisions include the addition of Essential Caregiver Visits, revised days, and revised hours which are listed below.

<u>OUTDOOR VISITS</u> – Up to two (2) visitors are allowed at a time. Visitors are not required to provide us with a negative COVID-19 test result. During these visits you will be escorted out to our courtyard located across from the putting green and seated at one of our picnic tables. A facemask must be worn by both the resident and visitor(s) and maintain social distancing throughout the visit.

<u>ESSENTIAL CAREGIVER VISITS</u> – Each resident will be able to choose two people to be deemed as their "Essential Caregiver", which will remain in place and not be changed. Only one (1) visitor at a time will be allowed. Visitors are required to provide us with a negative COVID-19 test result within the last seven (7) days from the time of visit. During these visits you will be escorted inside to our café area located across from the outdoor visitation area. A facemask must be worn by both the resident and visitor(s) throughout the visit. These visits may last for no more than two (2) hours.

<u>COMPASSIONATE CAREGIVER VISITS</u> – These visits are for our residents who are showing a decline and nearing end of life. These visits will take place in your loved one's room and do not need a negative COVID-19 test result. Only one person at a time may visit and a facemask must be worn by visitor throughout the visit.

- ✤ To schedule a visit please email our Community Life Director, Theresa Jenkins, at <u>Theresa.jenkins@fundltc.com</u>
- In person visitation days and time
- Monday, Wednesday, Friday 9am-4pm Last Essential Caregiver visit scheduled at 2:30pm-4:30pm.
- ♦ Video calls Tuesday and Thursday 8:30am 1:30pm
- ♦ (4th) Fourth Wednesday of the month last Essential Caregiver visit scheduled at 4:30pm
- ★ (3rd) Third Saturday of the month 10am 2pm Last Essential Caregiver visit scheduled at noon.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 281-347-8200.

Sincerely,

Kelly Línker

Kelly Linker Administrator