



**WEEKLY UPDATE**

**June 18, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as Sterling Oaks Rehabilitation's weekly update to keep you informed about the status of COVID in our facility and what we are doing to keep our residents and staff safe during the ongoing coronavirus pandemic.

As of today, we have no confirmed cases of COVID-19 in our facility. The Guardian Angels are continuing to assist with video-calls and window visits as much as possible to help keep everyone's spirits high during this difficult time. The Activities Department has also been keeping both our residents and employees entertained, which can be seen through the pictures posted on our Facebook page. We will continue to take and post as many pictures as possible to offer all families/friends a peace of mind.

As a reminder, we continue to closely monitor and follow the recommendations of our federal, state and local health officials. Only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 281-347-8200.

Sincerely,

Kelly Linker  
Administrator