



Notification of COVID-19

June 22, 2020

To Our Valued Residents, Families and Representatives:

We want to inform you that Sterling Oaks Rehabilitation recently learned that one of our staff members tested positive for COVID-19. While we are disappointed that COVID-19 is in our facility, we are acting quickly to stop further spread of this virus and are following the recommendations of our federal, state and local health officials.

We will continue to practice all of the enhanced safety precautions we previously reported to you, such as, only essential personnel are permitted inside the facility and they are screened for signs and symptoms of illness prior to entering the building, all residents are continually monitored, Housekeeping is performing regular deep cleanings of the facility, staff receives education and wears personal protective equipment (PPE) as recommended by the CDC, group activities have been suspended and staff is providing individual activities for residents, we are implementing isolation protocols as required, and we encourage staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

We will update you through our website in the event we receive confirmation of additional COVID cases in our facility, so please continue to check www.sterlingoaksrehab.com. Also, we encourage you to visit the CDC website (www.cdc.gov) to learn more about COVID-19 and how you can help protect yourself and others against the spread of this virus.

If you have any questions or concerns, please feel free to contact us directly at 281-347-8200.

Sincerely,

Kelly Linker

Kelly Linker
Administrator