



July 17, 2020

To Our Valued Residents, Families and Representatives:

Please accept this letter as an update to inform you about the status of COVID in our facility and what we are doing to keep our residents and staff safe during the ongoing coronavirus pandemic.

We have been extremely busy administering our third round of mass testing of residents and staff on July 9th and July 10th. We can confirm that from this round of testing, 18 staff members and 76 residents tested positive for COVID-19, which brings our total number of cases to 108 cases of COVID-19.

While we are disappointed to see the increased number of cases in our facility, we knew that our numbers would likely go up as a result of mass testing. Rather than be discouraged by more known cases, we are encouraged that access to testing is improving our ability to respond to this virus and will enable us to protect our residents and staff in a more targeted way moving forward.

We are committed to seeing the number of positive cases in our facility go down and we will continue to implement and practice enhanced safety precautions recommended by our federal, state and local health officials, such as, only allowing essential personnel inside the facility, performing regular screenings for signs and symptoms of illness prior to entering the building, continually monitoring residents, performing regular deep cleanings, using PPE as recommended by the CDC, providing individual activities as opposed to group activities, implementing isolation protocols as required, and reminding and encouraging staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

As a reminder, we will post updates on our facility website and we will individually notify representatives/families regarding a resident's condition if he/she tests positive for COVID-19 or is displaying symptoms of COVID-19. If you have any questions or concerns please contact us directly at 281-347-8200.

Sincerely,

Kelly Linker

Kelly Linker
Administrator