



Weekly Update and Notification of New Case

August 21, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility as well as notification that a staff member tested positive for COVID-19 this morning.

As you know from our previous update, our facility has recently faced some challenges in combating the spread and effects of COVID-19 in our facility. As I will explain in more detail below, we have been working very closely with Harris County Public Health (“HCPH”) and our state health officials to reduce the number of new positive cases of COVID-19 and to stop the spread of this virus in our facility. While we still have a lot of work to do, I believe our efforts are paying off and we are seeing fewer new positive cases.

On August 11th we administered facility wide testing to 65 staff members and only one staff member tested positive, which brings our total number of positive staff members to 37, 31 of which have returned to work. We are still waiting on results of 4 staff member tests and we hope to receive those soon. We also administered COVID-19 tests to 78 residents on August 11th and I am happy to report that there are no new confirmed resident cases! Since the onset of this pandemic 88 residents in total have tested positive for COVID-19. Most of the residents that tested positive were either asymptomatic or have recovered and are currently residing with the general population in the facility. We continue to closely monitor the seven residents that remain on our COVID unit. I realize the total numbers are different than my previous update in which I reported to you that 77 residents and 33 staff members have tested positive for COVID-19. It was a clerical error and was not in any way meant to deceive or hide the number of positive cases in our facility and I apologize for any confusion.

As I stated earlier, we have been working day and night with HCPH and our state health officials to stop the spread of this virus in our facility and we appreciate their efforts and guidance. Some of our collaborative measures to prevent further spread of COVID-19 include limiting residents’ movements throughout the facility, ensuring residents practice hand hygiene and wear appropriate PPE if they have to leave their rooms and adhering to strict social distancing guidelines. We are also working with HCPH to ensure that we follow the CDC’s guidance on infection control/disinfection, which includes but is not limited to having adequate and appropriate supplies to support intensified cleaning and disinfection practices and that we have a plan in place to restock those supplies rapidly, if needed. Our facility has implemented a respiratory protection program in accordance with OSHA and NIOSH certification standards and we are routinely retraining and re-educating our staff on COVID-19, which includes subjects such as appropriate use of PPE.

I will continue to update you on our progress. Please remember to check our website for weekly updates as well as notification of new cases. We will notify you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19. If you have any questions or concerns please contact us directly at 281-347-8200.

Sincerely,

Kelly Linker

Kelly Linker
Administrator