September 10, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had <u>88</u> residents and <u>37</u> staff members test positive for COVID-19. With the assistance of Harris County Public Health Department, we conducted a third round of testing on September 4th on those individuals with negative results and no new positive cases were identified. As of next week, we anticipate having the remaining 6 residents still residing on our Step-Down Unit to be reunited with the general population on the Negative Unit!

As mentioned last week, it was announced that CMS is mandating routine testing for all nursing facility staff members. The frequency of these tests is based on the county's positivity rate where the facility is located. Currently, Harris County is sitting around 7.8%, which means we are required to conduct weekly tests on negative staff only. Resident testing is only mandated if any resident shows signs or symptoms of COVID-19, or if an outbreak occurs within the facility. This will continue until the county's positivity rate drops to 5% or less; at that point we would reduce our testing frequency to once a month.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 281-347-8200.

Sincerely,

Kelly Línker

September 24, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. We are happy to report that we continue to have zero confirmed cases of COVID-19 in our facility. We're continuing to conduct weekly testing on staff members that previously had a negative COVID-19 result, per CMS requirements. The positivity rate for Harris County has dropped down to 5.5% from 7.8% last week.

We are currently reviewing our visitation policy, and our clinical leadership teams are working on creating visitation plans and procedures that will allow families and friends to visit with their loved ones while complying with all federal, state and local requirements for visitation and infection prevention and control.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 281-347-8200.

Sincerely,

Kelly Línker

September 3, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had <u>88</u> residents and <u>37</u> staff members test positive for COVID-19. We conducted COVID-19 testing on August 28th on those residents and staff members that came back with a negative result from the August 11th testing. We are pleased to announce that there were no new positives for a second time! Additionally, we are proud to announce that we have ZERO residents on our COVID Positive Unit! We have a total of 6 residents still residing on our Step-Down Unit, 2 residents on our Quarantine Unit due to the fact that they travel outside of the facility for medical appointments, and everyone else is within the general population or the Negative Unit!

We are scheduled for another round of testing on those individuals with negative results on September 4th with HCPH. It was also announced that CMS is mandating routine testing for all nursing facility members. The frequency of these tests is based on the county's positivity rate where the facility is located. Currently, Harris County is sitting around 9%, which means we are required to conduct weekly tests on negative staff only. Resident testing is only mandated if any resident shows signs or symptoms of COVID-19, or if an outbreak occurs.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 281-347-8200.

Sincerely,

Kelly Línker

September 30, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had <u>88</u> residents and <u>37</u> staff members test positive for COVID-19.

As you might be aware, and as we have previously communicated, CMS has distributed guidance for nursing facilities to allow visitors. While we are so excited to for you to see your loved ones and to have you back at our facility, there are many factors that determine when a facility can open up for visitors, up to and including our county's COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility. Please be assured we are working hard to create visitation plans that will allow you to visit your loved ones as soon as possible, but we need to make sure the visits can be done safely. We will let you know as soon as those plans are in place.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 281-347-8200.

Sincerely,

Kelly Línker